



Von Kathmandu Adventures Pvt. Ltd.
Address: 03-Sanepa, Lalitpur 44700, Kathmandu

Phone: +977 9843376717
Website: www.vonkathmandu.com

VAT #: 610849567

Booking Form

Trip Name _____

Trip Start Date _____ / _____ / _____
15 Oct 2025

Your Full Name _____
As appears in passport

Date of Birth _____ / _____ / _____ **Nationality** _____
15 Oct 1980

Email _____

Phone _____ **WhatsApp** _____
With country code Same as phone number

Name of Emergency Contacts	Phone	Relation

Specific food preference / dietary restrictions	Pre-existing health conditions / Allergies	Notes

Documents

Please attach a color copy of these documents:

Passport

Travel Insurance (recommended)
Can be sent a few days before trip start

Non-tourist visa for expats and dependants
Issued at least 6 months prior to the date of travel

Fill only if applicable. Documents for all members need to be submitted.

Dependants travelling together (Children 17 y/o or below)

Full Name as appears in passport	Dietary Requirements	Any Medical condition / Allergies



Terms & Conditions

These Terms and Conditions form a legally binding contract between you and Von Kathmandu Adventures.
Please read them carefully to ensure a smooth and enjoyable experience.

BOOKING & PAYMENTS

Advance deposit: A 50% advance deposit of the invoice amount is required to secure your booking. Submit the booking form along with a passport copy. We will provide a final confirmation upon receipt. For last-minute bookings made within 10 days of departure, full payment is required.

Payment Methods: Advance payment has to be made by bank transfer.

Final Payment: The remaining balance is due before the trek, upon arrival in Kathmandu. You can pay us by cash (USD or Nepali rupees), credit card (there will be an additional 3% transaction charge on top), or bank transfer.

Credit Card Payment Note: American Express cards are not compatible with our bank (as with most Nepali banks) but we accept Visa and MasterCard.

SPECIAL REQUESTS

Please let us know of any special requests (ex, dietary needs, room preferences) when booking. We will do our best to accommodate them by liaising with our trusted suppliers. While we cannot guarantee all requests, we always strive to meet your needs.

REFUND POLICY

Given hotels, vehicles, guides and flights require prebooking, cancellation charges are applicable and the amount is contingent on cancellation date. All refunds will be made in Nepali Rupees no later than 30 days from the allocated trip end date, by cash or bank transfer. In case of refund via wire transfer, the transaction fee levied by banks/financial institutions has to be borne by the client.

Duration from trip start	Prior to 30 days	Within 7 to 29 days	Within 1 to 6 days
Trip cancellation by the client	90% of the total trip amount refunded	75% refunded	No refund
Trip cancellation by the company	Full refund	Full refund	Full refund
Alteration/Modification in booking by the client	No charges will be levied	No charges will be levied	No alteration option available for changes in flights, transport, and hotel date

CHANGES TO YOUR HOLIDAY & PRICING

Travelling with Von Kathmandu Adventures requires a degree of flexibility, good humour and an understanding that modes of transport, accommodation and itineraries may change, even after the tour has commenced, without prior notice due to local circumstances. These include, but are not limited to, flight delays, cancellations or postponements due to inclement weather or other unpredictable circumstances such as landslides, road blockage, flood, snow, political unrest or delayed arrival etc. Von Kathmandu Adventures is unable to refund under the above circumstances due to prior supplier arrangements. Where possible, we will endeavor to provide you an alternative or substitute trip of same category.

Von Kathmandu Adventures is not responsible for loss of employment, delays, or compensation resulting from situations beyond our control.

We reserve the right to revise prices posted in our marketing material, under any circumstances, or on the pressure of various external factors that are further than our control, for instance changes in exchange rate, government action, etc.

PROMPT ASSISTANCE

If you encounter difficulties, we will assist with information on health services, consular help, or alternative travel arrangements. However, any costs incurred due to situations not caused by us or our partners are your responsibility. If assistance is required due to negligence or intentional actions by you or your party, a fee may be charged. For support, contact us at +977-9843376717.

PRIVACY

Your personal information is collected only for booking purposes and handled with utmost care. We do not share your data with third parties without your consent.

CANCELLATION & BOOKING CHANGES

Cancellations and Refunds: If you are prevented from travelling on the tour by genuine circumstances, for example (without restriction) because of death, injury or serious illness of the passenger, close relative or friend, redundancy or jury service, you may postpone or transfer your booking to another person, provided they meet all the requirements relating to that tour. Cancellation notice is required and must be made in writing. You must provide proof of why you are unable to travel at the time you change your booking. Cancellation shall be valid with approval from the company after receiving documentation.

Booking Changes: We're here to help if you need to make changes. Submit requests in writing, and while we cannot guarantee adjustments, we will make every effort to accommodate them.

Postponements & Transfers: If you are unable to travel due to unforeseen circumstances (e.g., illness, injury), you can transfer your booking to another person. We require a USD 100 transfer fee and at least two weeks' notice to make the necessary arrangements.

RESPONSIBLE TRAVEL

We ask guests to respect local customs, including following heritage site rules, dressing appropriately, and asking permission before taking photographs of locals. Respectful attitude towards our team, guides, porters, hotel owners, and vendors is crucial. Littering, disturbing wildlife, or making excessive noise in natural areas is restricted. Use designated trash bin and dispose of waste responsibly.

Illegal activities like gambling, drug consumption, and prostitution, along with unacceptable behavior like heavy drinking, unreasonable and combative attitude, or any physical or verbal abuse will result in the termination of your booking without a refund, and you will be responsible for related costs or damages.

COMPLAINTS

If you have any concerns during the trip, please inform your trip guide or admin team immediately, and we will address the issue promptly.

PUBLICITY

We love capturing the joyful moments of your adventure. By participating, you agree that we can use images taken during the trip for promotional purposes. We respect your privacy and will always use these images in a way that reflects the positive spirit of your journey. This is an opt out, so please inform us if you don't want your photos taken or published online.

ELECTRONIC OR HANDWRITTEN SIGNATURE

You can acknowledge these Terms & Conditions either electronically, with handwritten signature, or through implied consent like payment. This acknowledgment binds you to the mutual agreement.



Liability Waiver

By participating, you acknowledge the inherent risks of travel. We take every precaution to ensure your safety, but you assume the risks involved.

I, _____, understand that participating in outdoor adventures like mountain treks, culture excursions, helicopter and aerial tours, wildlife experiences, overland travel, fastpacking, water activities and so forth, can be potentially hazardous. I confirm that I am medically fit and properly trained for these activities. I voluntarily assume all risks involved, including but not limited to falls, interactions with other participants, wildlife, the effects of weather and trail situation, as well as frail health conditions or transmission of any illness or disease.

In light of these risks, and as a condition of my participation, I, for myself and anyone acting on my behalf (including heirs, executors, administrators, for legal guardians), agree not to hold Von Kathmandu Adventures Pvt. Ltd., its shareholders, organizers, officials, partners, staff, guides, drivers, volunteers, agents, employees, assigns, or any collaborators liable for any claims or liabilities. This includes but is not limited to: acts of God or force majeure, illness, disease, acts of war or civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time, or any other incidents beyond their control.

I also acknowledge that certain facilities, such as air conditioning or hot shower may not match the standards of my home country, or might malfunction, especially in fragile mountain regions. In the event of unforeseen circumstances like inclement weather, flight delays, or other factors requiring extended stays, I understand that I am responsible for my own additional accommodation, transfer, and meal costs. I also accept that my baggage is transported at my own risk during transfers or during the trip. The prices of tours are based on rates in effect (including foreign exchange rates) at the time of booking and are subject to change without notice.

By signing this waiver, I acknowledge that I have read, understood, and agree to these terms, and I accept full responsibility for my participation and participation of my dependants travelling together in these activities.

Signature _____

Date _____ / _____ / _____
15 Feb 2025